



**FOR IMMEDIATE RELEASE**

**MEDIA CONTACT:**

Jeff Nevins

207.648.3088

[jnevins@fairpoint.com](mailto:jnevins@fairpoint.com)

**FAIRPOINT COMMUNICATIONS ADDS 45 NEW CUSTOMER SERVICE REPRESENTATIVES IN PORTLAND**

**Portland, Maine (October 13, 2009)** – FairPoint Communications announced today it has hired an additional 45 service representatives at its customer service center in Portland. The service representatives have been hired to support the growth in orders generated by FairPoint’s sales account team and they have been assigned to work in centers that serve FairPoint business and wholesale customers.

“This is another important step toward meeting the needs of our business and wholesale customers. These new associates will play a key role in developing positive customer relationships in the region,” said Jeff Allen, executive vice president of operations northern New England. These positions are union-represented jobs.

The new employees are currently undergoing training and some will begin working in the customer service center this month, and the remainder will be on the job by mid-November.

As part of the acquisition of the landline business in northern New England FairPoint committed to create approximately 280 new positions in Maine. FairPoint reported it has already met its original hiring goal in Maine and the actual number has climbed to approximately 400 new positions.

**About FairPoint**

FairPoint Communications, Inc. is an industry leading provider of communications services to communities across the country. Today, FairPoint owns and operates 32 local exchange companies in 18 states offering advanced communications with a personal touch including local and long distance voice, data, Internet, television and broadband services. FairPoint is traded on the New York Stock Exchange under the symbol FRP and FRP.BC. Learn more at [www.FairPoint.com](http://www.FairPoint.com).

# # #