



FOR IMMEDIATE RELEASE

News Release

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**FAIRPOINT COMMUNICATIONS ALERTS CUSTOMERS
OF CALL CENTER OUTAGE IN NORTHERN NEW ENGLAND**

Portland, Maine (May 8, 2009) – FairPoint Communications is currently experiencing technical difficulties at its customer service call centers. Customers are not able to call the Consumer, Small Business or Repair Service Centers at this time. The company is working to correct the problem and apologizes for any inconvenience this may cause to customers in the affected area. FairPoint has placed a recording on the toll free numbers into the call centers informing customers of the issue and asking they call back at a later time.

The company is troubleshooting the problem and is working diligently to restore service as soon as possible. Updates to this alert will be provided as more information becomes available.

About FairPoint

FairPoint Communications, Inc. is an industry leading provider of communications services to communities across the country. Today, FairPoint owns and operates 32 local exchange companies in 18 states offering advanced communications with a personal touch including local and long distance voice, data, Internet, television and broadband services. FairPoint is traded on the New York Stock Exchange under the symbol FRP. Learn more at www.fairpoint.com.

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